Yealink

Certified for Microsoft Teams

BH72 & BH72 Lite

Bluetooth Headset

English / 简体中文

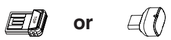
Quick Start Guide

V1.0

1 Package List

BH72(BH72 Lite)

USB 2.0 Cable
(USB-A to USB-C)



or

BT51-A Dongle or
BT51-C Dongle

BHC76 Wireless
Charging Stand

Power Adapter

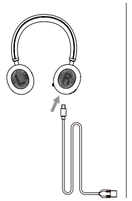
Optional

Storage Bag

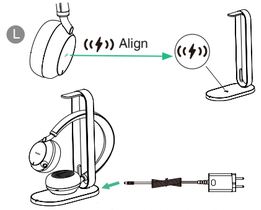
Quick Start Guide

Note: We recommend that you use the included accessories, and other accessories may have compatibility issues that prevent them from working properly.

2 Charging



USB Charging

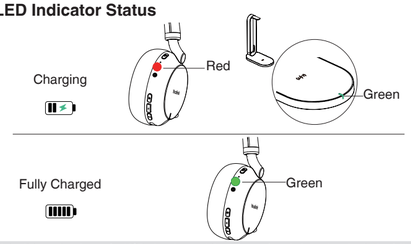


Wireless Charging (optional)

Note:

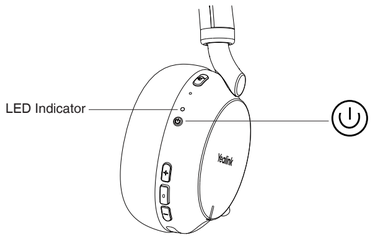
- We recommend to fully charge the headset when using it for the first time. BH72 Lite does not support wireless charging.
- The BHC76 is compatible with devices that support QI wireless charging, such as wireless charging mobile phones and headsets.

LED Indicator Status



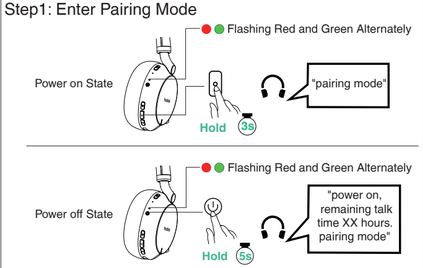
Note: It takes two hours for USB charging and three hours for wireless charging to be fully charged.

3 Power on/off

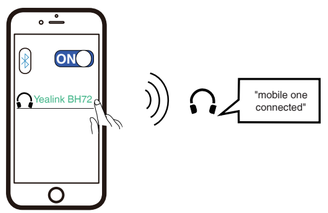


4 Pairing and Connecting Device

Step1: Enter Pairing Mode

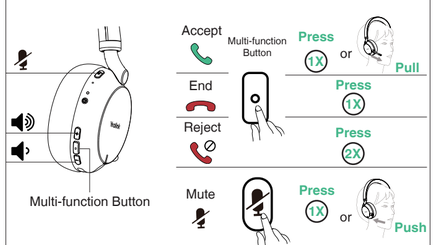


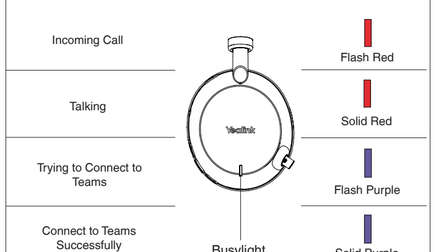
Step2: Select the Headset from Your Bluetooth Device



Note: If your desk phone/PC does not have built-in Bluetooth, you need to use the BT51 dongle to pair the headset. When the BT51 dongle is plugged into the desk phone/PC and the headset is power on, the desk phone/PC and BT51 dongle will automatically connect.

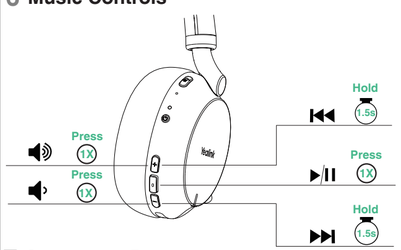
5 Call Controls and Busylight



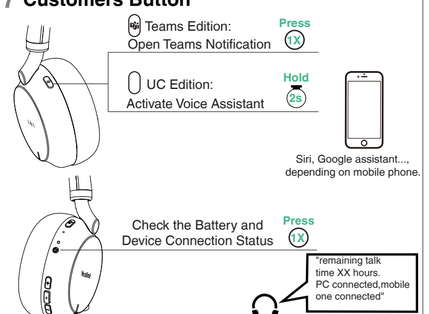


Note: Only the Teams edition can connect to Teams.

6 Music Controls



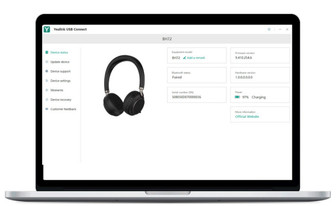
7 Customers Button



8 Replace Ear Cushions

9 Software Management

Yealink USB Connect (PC)



Download it from the Yealink website https://www.yealink.com/product/yuc.

Note: It needs to be used with Yealink USB Connect of version 0.34.x.x or higher.

Yealink Connect App (Mobile)

Yealink Connect

Download on the App Store

Get Our Android App on Store

Apple and the Apple logo are trademarks of Apple Inc.

Download the Yealink Connect App from IOS App Store or Android App Store.

Notes for BHC76 (optional)

1. Please use the power adapter provided by Yealink to get a more efficient charging experience.
2. Please do not place any metal and magnetic cards on the charging board to avoid abnormalities and damage to the charger.
3. Please do not charge too far away from the charging sign to get a more efficient charging experience.
4. During use, if you find the charging board or the charged device is overheated and the charging stops (the indicator light keeps flashing), you need to remove the charged device until it cools down, and then try charging again.
5. The indicator light of the charging stand keeps flashing, and it may be the following three situations:

- The location of the charged device is not placed correctly. You need to replace the it. After calibrating the charging position, you can charge the device normally until the indicator light is always on.
- The charging stand has an overheating alarm. After the mobile phone or the charging stand cools down, it will stop flashing automatically and enter the normal charging state.
- Metal or magnetic cards may be placed on the charging board, and please remove them.

Safety Guide for BHC76 (optional)

1. Do not disassemble the product by yourself or bring it near fire and water to avoid short circuit leakage or damage to the product.
2. Do not use the product in high temperature, humidity, and corrosive environment to avoid damaging the circuit and causing failure to charge or other failures.
3. Do not expose the product to corrosive liquids. Otherwise, it will cause severe damage.
4. Do not disassemble or re-equip the product for any reason to avoid secondary failure and burnout.
5. Do not place the product below -10°C or above 60°C.
6. Do not knock, throw or shake the product because rough methods will damage the internal circuit board structure.

About Yealink

Yealink (Stock Code: 300628) is a global brand that specializes in video conferencing, voice communications and collaboration solutions with best-in-class quality, innovative technology and user-friendly experience. As one of the best providers in more than 140 countries and regions, Yealink ranks No.1 in the global market share of SIP phone shipments (Global IP Desktop Phone Growth Excellence Leadership Award Report, Frost & Sullivan, 2019).

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Technical Support

Visit Yealink WIKI (http://support.yealink.com/) for firmware downloads, product documents, FAQ, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (https://ticket.yealink.com) to submit all your technical issues.

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1 包装清单

BH72(BH72 Lite)

USB 2.0 线
(USB-A 转 USB-C)

或

BT51-A 蓝牙适配器
或
BT51-C 蓝牙适配器

BHC76 无线
充电底座

电源适配器

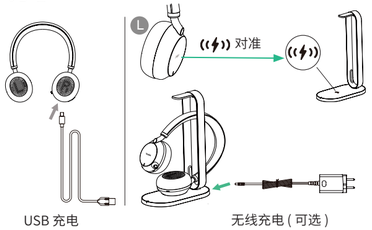
可选

收纳包

快速入门指南

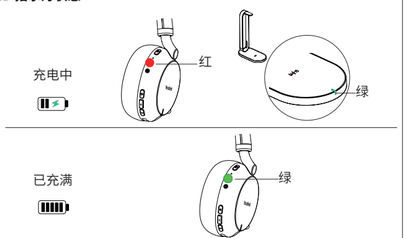
说明：我们建议您使用自带的配件，其他配件可能存在兼容性问题，无法正常工作。

2 充电



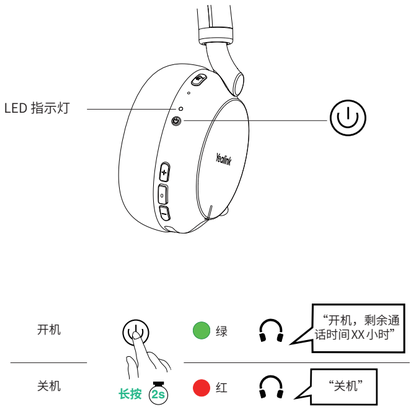
说明：
- 首次使用时建议将耳机充满电。BH72 Lite 不支持无线充电。
- BHC76 兼容支持 QI 无线充电的设备，如无线充电手机、耳机。

LED 指示灯状态



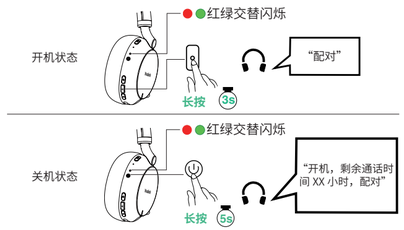
说明：USB 充满电需要两个小时，无线充电需要三个小时才能充满。

3 开 / 关机

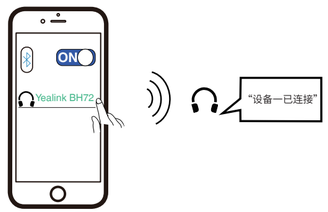


4 配对与设备连接

第一步：进入配对模式

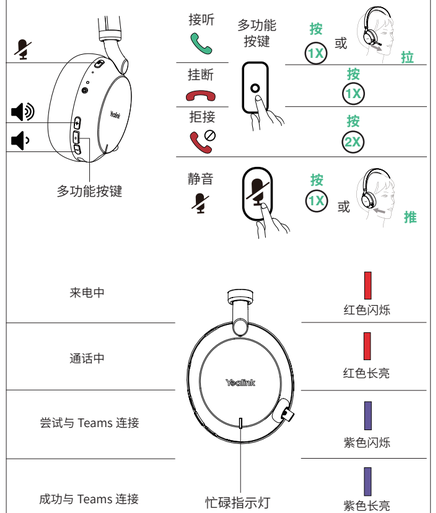


第二步：从蓝牙设备列表中选择耳机



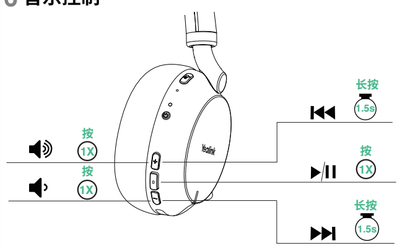
说明：如果你的话机 /PC 没有内置蓝牙，则需要使用 BT51 蓝牙适配器与耳机配对。当 BT51 蓝牙适配器插入话机 /PC 且耳机处于开机状态时，话机 /PC 与耳机自动连接。

5 通话控制与忙碌指示灯

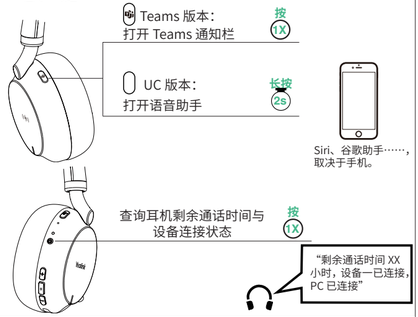


说明：只有 Teams 版本支持与 Teams 建立连接。

6 音乐控制



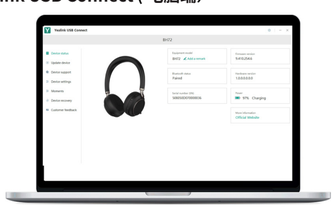
7 客户键



8 更换耳罩

9 软件管理

Yealink USB Connect (电脑端)



从亿联网站 https://www.yealink.com/product/yuc 下载。

说明：需要搭配 0.34.x.x 或更高版本的 Yealink USB Connect 使用。

Yealink Connect App (移动端)

Yealink Connect

Download on the App Store　Get Our Android App on Store

Apple 和 Apple 标志是 Apple Inc. 的商标。

从 IOS 系统 或 Android 系统的应用商店下载 Yealink Connect App。

BHC76 说明

1. 为了让您得到更高效的充电体验，请使用提供的电源适配器。
2. 请勿在充电板上放金属杂物或磁卡，避免充电底座异常或损坏。
3. 为了让您得到更高效的充电体验，充电设备请勿离充电闪电标志太远。
4. 使用过程中如遇到充电板或充电设备过热导致停止充电（指示灯一直闪烁），请取下充电设备，待冷却后，重新尝试充电。
5. 指示灯一直闪烁，可能下面三种情况：
   - 位置没放置好，重新放置充电设备校准位置后直到指示灯常亮，正常充电。
   - 为保证一定的安全，充电底座具有过热报警，待手机或充电设备自身冷却后，会自动消除闪烁情况，进入正常充电状态。
   - 充电板上放金属杂物或磁卡，需取下金属物或磁卡。

BHC76 安全须知

1. 请勿将本产品自行拆卸或投入火中、水中，避免造成短路漏电或损坏产品。
2. 请勿在高温、潮湿或腐蚀性环境下使用本产品，避免损坏电路导致不能充电或其它故障。
3. 请勿将产品接触腐蚀性液体，否则会造成严重损坏。
4. 请勿以任何理由拆卸或改装本产品，避免造成二级故障及烧毁。
5. 请勿将产品置于小于 -10°C或者大于 60°C。
6. 请勿敲打、扔掷或强烈震动本产品，粗暴方式会损坏内部电路板结构。

Regulatory Notices
Operating Ambient Temperatures
- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

Warranty
Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

Explanation of the symbols
- DC symbol
  ⎓ is the DC voltage symbol.
- WEEE Warning symbol
  To avoid the potential effects on the environment and human health as a result of the presence of hazardous substances in electrical and electronic equipment, end users of electrical and electronic equipment should understand the meaning of the crossed-out wheeled bin symbol. Do not dispose of WEEE as unsorted municipal waste and have to collect such WEEE separately.

Restriction of Hazardous Substances Directive (RoHS)
This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions
Save these instructions. Read these safety instructions before use!

General Requirements
- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean, avoid collision and crash.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

Environmental Requirements
- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

Operating Requirements
- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

Battery Requirements
- Do not immerse the battery into water, which could short-circuit and damage the battery.
- Do not expose the battery to an open flame or leave the battery where it could be subjected to extremely high temperatures, which could cause the battery to explode.
- Do power the handset off before removing the battery.
- Do not try to use the battery for the power supply of any device other than this handset.
- Do not open or mutilate the battery, released electrolyte is corrosive and may cause damage to your eyes or skin.
- Use only the rechargeable battery pack delivered with the handset or those rechargeable battery packs expressly recommended by Yealink.
- Defective or exhausted battery should never be disposed of as municipal waste. Return old battery to the battery supplier, a licensed battery dealer or a designated collection facility.

Cleaning Requirements
- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry.

Troubleshooting
The unit cannot supply power to Yealink device.
There is a bad connection with the plug.
1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.
The usage environment is out of operating temperature range.
1. Use in the operating temperature range.
The cable between the unit and the Yealink device is connected incorrectly.
1. Connect the cable correctly.
You cannot connect the cable properly.
1. You may have connected a wrong Yealink device.
2. Use the correct power supply.
Some dust, etc., may be in the port.
1. Clean the port.
Contact your dealer or authorized service facility for any further questions.

FCC Statement
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Statement
This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:
(1) this device may not cause interference; and
(2) this device must accept any interference, including interference that may cause undesired operation of the device. CAN ICES-3(B)
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage;
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.NMB-3(B)

Radiation Exposure Statement
This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.
Cet émetteur ne doit pas être Co-placé ou ne fonctionnant en même temps qu'aucune autre antenne ou émetteur. Cet équipement devrait être installé et actionné avec une distance minimum de 20 centimètres entre le radiateur et votre corps.

Contact Information
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Made in China